

Buy Back Service

The Covenco guide to selling your redundant computer equipment.

Our 8-step process will guarantee that you get the best possible price for your equipment while making sure you meet your compliance obligations.



Get money back for your redundant computer equipment

Suppose you're in the process of upgrading your infrastructure and have surplus IT equipment. In that case, Covenco offers a comprehensive IT Buy Back Service for all your redundant IT hardware.

With over 30 years of experience in IT recycling and disposition, Covenco delivers the best Buy Back Service to support your business with any redundant IT assets.

We provide full assistance throughout the process, from quotations, collection and auditing to secure data erasure and destruction.

Introducing the Covenco Buy Back Service

With Covenco, you will always get the fair market price for your redundant IT equipment. Not only that, but Covenco guarantee to process all Buy-Back equipment within 21 days, so you will receive your payment faster than almost any other accredited ITAD. High value transactions can be on a pre-pay basis, subject to audit.

As part of our commitment to the circular economy, we ensure all assets are either re-used or, if unavoidable, routed to approved recycling facilities to reclaim any valuable raw material. Our Buy Back process is fully documented and accredited to ISO27001 standards, and we keep you in the loop throughout the transaction.





1 Enquiry

Your enquiry will be passed to an experienced account manager for a same-day response. They can arrange an onsite audit or site surveys for larger volumes of equipment and entire data centres. Otherwise, a list of the model and part numbers are usually sufficient.

2 Quotation

Covenco will thoroughly assess your redundant equipment, and our in-house industry experts (who trade daily in the global markets) will provide a valuation.. Additional services you might need are also included in the quotation, such as decommissioning, secure data erasure and transportation.

We understand that time is valuable, and our team will provide you with a quotation within 24 hours. All quotes are not obligated, so you can shop and be secure knowing you are getting a fair deal.

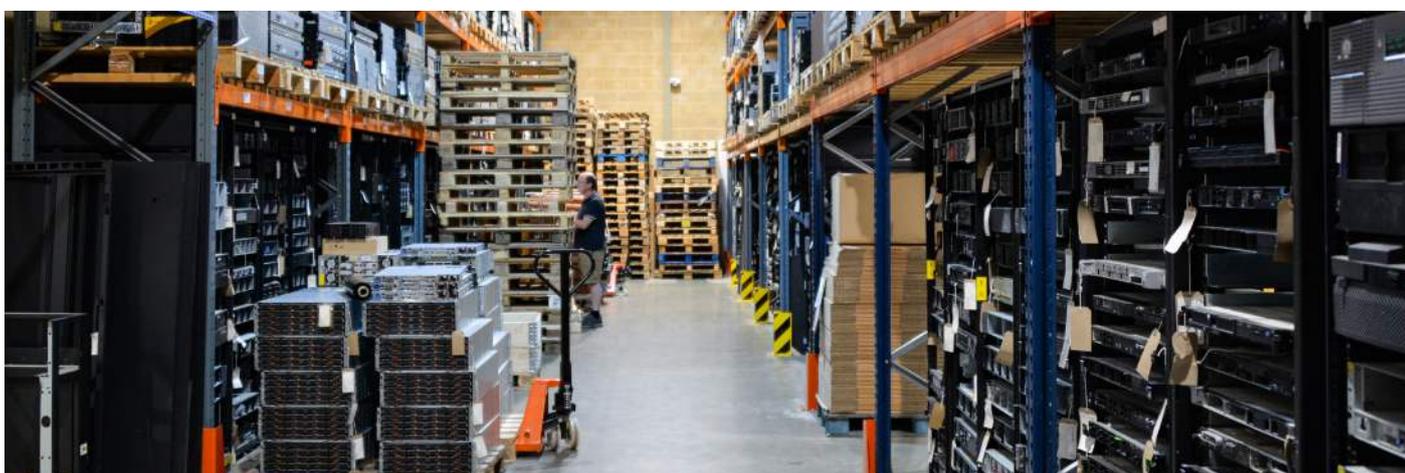
3 Collection

If you are happy with the quotation, Covenco offers a secure collection service for your IT equipment. We treat your hardware like our own, and you can be sure that it is transported safely and with great care; we will also decommission the equipment from your data centre if required. Alternatively, you can arrange to have your equipment delivered to us.

4 Assessment

Once received at our facility in Banbury, UK, all hardware is tested by certified Covenco technicians. They will confirm that the item(s) are working and in the condition needed to resell or if they need to be disposed of.

Once testing is complete, the items are entered into our inventory before undergoing data sanitisation.



5 Payment

After processing the hardware items, our team will contact you to confirm your details and promptly process your payment.

We usually pay via a bank transfer for a quick and reliable transaction. Plus, we guarantee fast processing of all payments for added convenience.

6 Data Sanitisation

At this point, our experienced data sanitisation team will work to securely erase any data bearing assets, including hard disks and SSDs.

Our ISO 27001 accreditation provides customers with complete peace of mind by delivering comprehensive audit-ready compliance and reporting at a forensic level.

All hardware sold to us undergoes a certified data erasure process, abiding by all current regulations and adhering to ISO 27001.

At this point, to give you extra peace of mind over confidential or business-critical data, you may elect to have our experienced data sanitisation team work to securely erase any data bearing assets to DOD or MOD standards. This is an optional service.

Additionally, Covenco will provide you with a certificate to demonstrate that sanitisation has been successfully carried out as a part of our buyback and ITAD service.

7 Refurbishment

All hardware that Covenco puts into inventory for re-sale is either certified new, unused or refurbished.

Our refurbishment process includes a multi-point checks from basic functionality to physical condition and repair of known defects. Components may be upgraded, and software may be brought up to the latest stable version.

8 Restocking and recycling

Once the data sanitisation process is complete, the hardware is entered into our inventory for global resale.

Our technicians will disassemble some items while others are maintained. Covenco recycles specific components with little or no resale value.



About Covenco

Covenco connects data management services with IT hardware supply and support. With over 34 years of experience in the IT industry, our team offers a reliable source of expertise for data centre administrators.

Covenco supports businesses with world-class data protection, backup, and disaster recovery services. Our UK data centres have over two Petabytes of customer data under management at any time, and we are fully ISO27001 accredited for data security.

Covenco supplies new, unused, and refurbished computer hardware from leading vendors, including IBM, HP, Dell/EMC, Lenovo, and Cisco. With global same-day shipping available, we have everything you could require at a fraction of the retail cost.

Our lifecycle solutions include fully certified Asset Recovery and Disposition (ITAD) Services, and we regularly buy back hardware as a part of a data centre refresh. For more information, visit: covenco.com

Contact Covenco

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