

CASE STUDY

Covenco assists Assign-IT with Business Continuity and DR

Achieving Business Continuity and Disaster Recovery with Covenco.



Customer:

Assign-IT, a leading IT services provider.

Industry:

IT Services.

Operations:

Assign-IT provides a variety of IT services to its clients, including network management, cybersecurity, cloud solutions, and more.



Covenco is a Veeam Platinum Partner and a Veeam® Cloud & Service Provider (VCSP) – delivering comprehensive cloud and backup service capabilities.

Introduction:

Assign-IT, a leading IT services provider, partnered with Covenco to implement a comprehensive business continuity solution. Leveraging Covenco's Managed Veeam Cloud Connect and Disaster Recovery (DR) services, Assign-IT achieved:

Enhanced Data Protection:

Automated backups and offsite replication secured critical data against local threats and disasters.

Reduced IT Management Burden:

Covenco's managed services minimised Assign-IT's internal IT workload and expertise requirements.

Faster Recovery Times:

Rapid failover to the cloud ensured minimal downtime and business disruption in case of emergencies.

Improved Cost-Effectiveness:

Predictable monthly subscription fees eliminated upfront capital expenditures and ongoing maintenance costs.

The challenge:

Assign-IT facing growing data volumes and increasing reliance on its IT infrastructure. Their existing on-premises backup solution was manually intensive, lacked automation, and offered limited offsite protection. This exposed them to data loss risks and potential downtime in case of incidents. Additionally, managing DR internally required significant resources and expertise, straining their IT team.



Covenco's solution:

Covenco collaborated with Assign-IT to design and implement a robust business continuity solution leveraging Veeam Cloud Connect and on-site Disaster Recovery services. Covenco's expertise and managed services approach delivered several key benefits:

Automated Backups and Replication:

Veeam software seamlessly integrated with Assign-IT's environment, automating backups and replicating data securely to Covenco's cloud infrastructure.

24/7 Monitoring and Management:

Covenco's experienced team proactively monitored and managed the entire solution, ensuring optimal performance and promptly resolving any issues.

Rapid Failover and Recovery:

In case of emergencies, Covenco's DR orchestration platform facilitated rapid failover to the cloud, minimising downtime and data loss.

Flexible Scalability:

The cloud-based solution allowed Assign-IT to easily scale its storage and recovery capabilities as its needs grew.

Boots on the ground technicians and ship-to-site hardware:

Covenco supplemented Assign-IT's own professional approach to recovery with a fully qualified team of technicians, supplemented by ready access to ship-to-site hardware for rapid systems recovery in the event of a disaster (such as ransomware).

Results achieved:

With Covenco's Managed Veeam Cloud Connect and Disaster Recovery solutions, Assign-IT achieved significant improvements in their business continuity posture:

Drastically reduced data loss risk:

Automated backups and offsite replication ensured critical data was always protected and recoverable.

Minimised downtime:

Rapid failover capabilities ensured business continuity during incidents, minimising disruptions and financial losses.

Improved IT efficiency:

Covenco's managed services freed up Assign-IT's IT team to focus on core business initiatives.

Cost-effective solution:

The predictable monthly subscription model eliminated upfront capital expenses and ongoing maintenance costs.

Here's what Assign-IT had to say:

"Covenco were flexible and went through our migration plan before moving anything, which gave us real confidence that they are experts in the field."

Scott Prudence, Technical Consultant, Assign-IT.

Covenco: Your partner for award-winning service and top-tier security

By partnering with Covenco for Managed Veeam Cloud Connect and DR, Assign-IT gained a robust and cost-effective solution to protect their critical data and ensure business continuity.

Covenco's expertise and managed services approach allowed Assign-IT to focus on their core business, confident in the knowledge that their IT infrastructure was secure and resilient.

Contact Covenco today and experience the difference award-winning service provides. As an ISO 27001-accredited organisation, we hold ourselves to the highest standards of information security, ensuring your data is protected by the most stringent industry practices. Additionally, we offer tailored business continuity solutions to meet your specific needs.

About Covenco

With more than 30 years of experience in the IT industry across a range of technologies, [Covenco](#) specialises in purchasing, selling and renting new and refurbished IBM, HP, Dell and NetApp computing hardware, storage and supporting software.

Today, Covenco provides cloud and hosting solutions, disaster recovery, maintenance, virtualisation, backup and high-availability services.

Solution and services used

[Veeam Cloud Connect](#)

Contact Covenco

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